

Code: 9E00201

MBA - II Semester Regular & Supplementary Examinations, August/September 2012

**HUMAN RESOURCE MANAGEMENT**

(For students admitted in 2009, 2010 & 2011 only)

Time: 3 hours

Max Marks: 60

Answer any FIVE questions  
All questions carry equal marks

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- 1 Define human resource management. Explain the important functions of HRM.
- 2 Explain the role HR in providing sustainable competitive advantage.
- 3 Define human resource planning. Explain the process of HRP.
- 4 What is training? Explain various methods of training.
- 5 Write the following:
  - (a) Career development versus employee development.
  - (b) Career choices and preferences.
- 6 Define performance management. Explain various methods of performance appraisal.
- 7 Write the following:
  - (a) Quality of work life.
  - (b) Competency mapping.
- 8 Explain the impact of globalization on HRM.

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